

Hera Ob/Gyn Medical Group, Inc.
1552 Coffee Road, 1st Floor, Modesto, CA 95355
Phone (209)521-4372 Fax (209)523-2005

FINANCIAL AGREEMENT/CREDIT POLICY

- Charges for medical services at our office are due and payable when services are rendered. In the event other payment arrangements are made with our billing office, a statement will be sent to you with payment due upon receipt. We accept VISA and MASTERCARD.
- If you have health insurance, we will bill your insurance as a courtesy. We do not bill secondary insurance for primary insurance copays. It should be understood that this is an agreement between you and your insurance company. Your provider's bill is an agreement between you and your provider.
- For HMO insurance plans-patient's copay as stipulated by your insurance is due at the time of service, whether or not you are asked for it by the receptionist. In the event we are required to bill you for your copay, there will be a \$5.00 billing charge added.
- For PPO insurance plans-unmet deductibles and copayments are required at the time of service.
- It is the patient's responsibility to inform our office if the insurance has changed, needs prior authorization or a referral, as well as the insurance's contracting hospital.
- In the event that you do not provide the correct insurance information at the time of service, we will try to assist you in billing the correct insurance. If your insurance denies a claim for untimely filing, you will be responsible for the balance in full.
- If unusual circumstances should make it impossible for you to meet our credit terms, we invite you to discuss your account with our billing manager or office manager. This will avoid any misunderstandings and enable you to keep your account in good standing. Accounts 90 (ninety) days past due will be sent to a collection agency.
- Charges for all medical care rendered in our office are billed through this office and should not be confused with charges for care received in the hospital, laboratories or radiology facilities.
- For scheduled elective surgeries, a deposit of 50% of the copayment must be made before the day of surgery, unless arrangements have been made in advance with our billing office.
- Obstetrics copay/deductible must be paid in full by the seventh month of your pregnancy. You are requested to make equal monthly payments to your account in order to have your account paid in full by the allotted time.
- Our office will fill out state disability/employment disability/insurance forms. There is a \$10.00 charge per form and requires 3-5 working days for completion.
- There is no charge for medical records to be mailed to another provider or facility for continuing medical care. There is a charge of \$15.00 if records are handcarried or obtained for personal use.
- Bounced check charges are \$25.00 plus the amount of the original check.
- The undersigned agrees, whether he/she signs as the patient or as an agent for the patient, that in consideration for medical services rendered to the patient, he/she hereby individually obligates him/herself to pay the account of this office, in accordance with the regular or contract provider rates and terms of the office. Should the account be referred to an attorney or collections agency for collection the undersigned shall pay actual attorney's fees and all collection expenses.
- All delinquent accounts shall bear interest at the current legal rate. Furthermore, the undersigned agrees that he/she has been informed that this office does not accept Medi-Cal as payment for services, except upon referral from patient's primary care provider, and that he/she accepts individually the obligation for payment of services. Additionally, the undersigned agrees to notify the office if Medi-Cal coverage is obtained and agrees to transfer care to another health care facility.

NOTICE TO CONSUMERS

Medical doctors are licensed and regulated by the Medical Board of California
(800)633-2322
www.mbc.ca.gov

Name of patient: _____ Signature _____

Date: _____ Relationship to patient: _____